



ANNUAL SUPPORT PLANS

The Annual Support Plans offered by DBM Systems make up just one part of our full-line of Local Government technology solutions. These Support Plans have been put together in order to benefit agencies just like yours, making it simpler and easier to get the support you need to run your business operations every day. Each individual plan provides your agency with timely, professional and thorough service to make sure there are minimal interruptions in the day-to-day functions of running your business or department.

Plan A, our most complete Plan, offers the most comprehensive support for your organization by including up to 40 hours of telephone and on-site support. DBM Systems also offers several other plans which have been priced to accommodate any budget.

PLAN A

Includes 40 Hours of Support, On-site or by Phone **\$4900*+**

PLAN B

Includes 24 Hours of Support, by Phone **\$2700***

PLAN C

Includes 12 Hours of Support, by Phone **\$1700***

*An on-site evaluation is required for new customers at a one-time rate of \$1200. Expenses are billed separately at cost for any on-site visits.

+Expenses are billed at cost and 50% of travel time deducted from total hours for any on-site visits.



CALL TOLL FREE
1-877-380-4326
www.dbm-systems.com

Call DBM Systems today to find out how using our Annual Support Plans can make your job simpler and easier. Any questions? Please call the number above or simply email us at info@dbm-systems.com. All content © copyright 2002 DBM Systems.